Site Visit One Briefing

Questions:

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| Hospital | Provider | Administration | Patients |
| HPH | * There training/understanding school and hours * Brain drain * Problems most frequently seen * How many referrals do they give * Referral rates as a result of high preventative care * Division or labor (nurse v doctor in providing care) * Thoughts on UCS * Patients plan influences recommendations * How religious views affect end of life care options * Role of politics/protests * Quality access cost * Ask about masks * Cultural barriers * Status of volunteers * Motivation of voluteers | * How many patients seen * Improvements in disease rate (honesty) * What types of services offered * What services used * Record keeping paper/electronic * Demographics * Thoughts on UCS * Difficulty in obtaining providers and RETAINING * Roles of politics/protests * Quality access cost * Impact of volunteers * Future plans growth improvements | * How much attention getting * Wait times * View of doctors status * Perceived quality of care * What services used/ why * Privacy * How often visit hospital * Thoughts on UCS * How choose end of life care tailored to religion * Roles of poliics/protest * Disparities in ethnicity care |
| District | * Training * Hours working and patient load * How many referrals do they give * Increase or decrease of referrals * Decision to enter field * Division of labor (nurse v. doctor) * Thoughts on UCS * Patients plan influences recommendations * How religious views affect end of life care options * Roles of politics/protests * Quality access cost | * Interact with gov officials * What services provided and what used * Record keeping paper/electronic * Demographics of patients * Issue of infection control/enforce hand washing * Thoughts on UCS * Pharmaceuticals role * Social hierarchy affects triage * Resource allocation * Roles of politics/protests * Readmittance rates and patient adherence * Public health campaigns have they been promoting and how its helped * Quality access cost | * Wait time * Preference for traditional medicine * Perceived quality of care * Privacy * How often visit hospital * What has changed from them since UCS * How choose end of life care tailored to religion * Patient adherence * Roles of politics/protests * Disparities in ethnicities care |

Goals:

* A realistic understanding of care and services offered by each hospital.
* Comparing access etc. to US system
* Understanding of community services (how different communities are affected).
* Dig for information into what isn’t going well. Acquire a more honest review.
* Be polite guests and adhere to cultural norms.
* Disparities between communities
* Stay on track
* Follow Thai customs and represent Americans and ciee well
* Show respect not too loud